

Privacy Policy

MAJESTIC COLLATERAL SERVICES LTD

1. Introduction

At MAJESTIC COLLATERAL SERVICES LTD, we are committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your personal data in compliance with the Data Protection Act 2018, which incorporates the General Data Protection Regulation (GDPR), and other applicable data protection laws in the UK.

2. Information We Collect

We collect the following types of personal data:

- Identification Information: Full name, date of birth, and identification number.
- Contact Information: Email address, phone number, and postal address.
- Transaction Information: Details of transactions or services you use.
- Other Personal Data: Any other information you provide to us when using our services or contacting us.

3. How We Use Your Data

We use your personal data for the following purposes:

- To process orders: We collect your data to process and deliver orders you make with us.
- To improve our services: We use the information to enhance and personalize your experience with our services.
- Legal Compliance: We may use your information to comply with legal obligations, including anti-money laundering and fraud prevention laws.
- Communication: To provide you with updates, customer support, and marketing communications (if you have opted-in).

4. Legal Basis for Processing Your Data

We process your personal data under the following legal bases:

- **Performance of a Contract:** We need your data to fulfill contracts with you, such as processing orders and delivering services.
- **Legal Obligation:** We may process your data to comply with legal obligations (e.g., anti-money laundering regulations).
- **Legitimate Interests:** We may process your data for our legitimate business interests, such as improving our services and preventing fraud.
- **Consent:** If we use your data for marketing or other purposes requiring consent, we will ask for your explicit consent.

5. Data Retention

We will retain your personal data for as long as necessary to fulfil the purposes outlined in this policy or as required by law. In particular, personal data related to financial transactions will be stored for the period specified by UK law, including the requirements of the Financial Conduct Authority (FCA) and anti-money laundering regulations.

6. Data Sharing

We do not share your personal data with third parties, except in the following circumstances:

- **With Service Providers:** We may share your data with third-party service providers who assist us in running our business (e.g., payment processors, cloud storage providers). These providers are obligated to protect your data in accordance with applicable law.
- **Legal Requirements:** We may disclose your data if required by law, such as responding to legal requests or complying with regulatory requirements, including anti-money laundering laws.
- **Business Transfers:** In the event of a business sale or merger, your data may be transferred to the new owner or business entity.

7. Data Security

We take reasonable steps to protect your personal data from unauthorized access, disclosure, alteration, or destruction. We employ security measures such as encryption, secure servers, and access controls to safeguard your data.

8. Your Rights

Under UK data protection law, you have the following rights in relation to your personal data:

- **Right to Access:** You can request access to the personal data we hold about you.
- **Right to Rectification:** You can request that we correct any inaccurate or incomplete data.
- **Right to Erasure:** You can request that we delete your personal data, subject to certain conditions.
- **Right to Restrict Processing:** You can request that we restrict the processing of your data under certain circumstances.
- **Right to Data Portability:** You can request a copy of your data in a structured, commonly used format for transfer to another service provider.
- **Right to Object:** You can object to the processing of your data for certain purposes, such as direct marketing.

To exercise these rights, please contact us at majesticcollateralservices@gmail.com. We will respond to your request in accordance with the relevant data protection laws.

9. Cookies

Our website uses cookies to enhance your experience. Cookies are small text files placed on your device to help us improve functionality and analyze site usage. You can control cookie preferences through your browser settings. For more details, please review our Cookie Policy.

10. International Data Transfers

Your personal data may be transferred to and stored in locations outside of the UK. If we transfer your data internationally, we will ensure that appropriate safeguards are in place to protect your data in accordance with UK data protection laws.

11. Updates to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. Any updates will be posted on our website, and if significant changes are made, we will notify you directly.

12. Contact Information

If you have any questions or concerns about how we handle your personal data, or if you wish to exercise your rights, please contact us at:

Email: majesticcollateralservices@gmail.com

Website: majesticcollateral.services